

Govt receives 552 complaints

Manama

Information Minister Ali bin Mohammed Al Rumaihi said the government had addressed 552 complaints received in the first six months of 2016 through the e-monitoring system dedicated to following up on citizens' complaints and remarks.

The minister said that more than 50 per cent of the complaints were related to service provided. Administrative remarks, humanitarian appeals and economic, political and security complaints were also received. He commented that the e-monitoring system enables every ministry and government institution to measure the level of criticism levelled against them and address the issue.

The electronic system was introduced in line with the directives of Prime Minister HRH Prince Khalifa bin Salman Al Khalifa to maintain communication with the media in following up citizens' complaints and remarks.

Bahraini to co-author book with US writer



Mohamad Isa

DT News Network
Manama

Noted Bahraini speaker and trainer Mohamad Isa was selected to be among the group of experts, who will co-author a book with world's renowned author Brian Tracy.

Isa will co-write the forthcoming book titled "Success Blueprint" with the American author.

He signed a deal with publisher *Celebrity Experts* to contribute his expertise to the book.

The book, scheduled to be published by the end of the year, will feature

inspirational tips on how to become more successful in business and personal life.

Isa said he had been involved in public speaking since his university days. He has more than fifteen years of experience in training clients. He has spoken at high level conferences in the Gulf, UK, USA, and Germany sharing the stage with some of the top speakers in the world, such as Tom Peters, Tony Buzan, Shep Hyken, John Gray, and Doug Lipp.

Nick Nanton, Esq., along with business partner, JW Dicks, Esq., the leading agents to *Celebrity Experts* worldwide, recently signed a publishing deal with Isa to contribute his expertise to the book, which will be released under their *CelebrityPress* imprint.

Speaking to *DT News*, Isa explained that he is one of the few who have been selected from thousands of experts, who applied. "The book is about how we can become successful. The book covers every topic that helps a person to succeed. Each expert will contribute a chapter in this book. My chapter will be about public speaking, which is my line of expertise, I will be contributing 2,500 words for the chapter."

He said that the book will be available in local book stores in Bahrain by early 2017.

Isa is one of the few experts selected from around the world. He will be contributing a chapter in the book, which is expected to hit the local stores by early 2017



Summer camp activities for the Interior Ministry officers' children continue into the third week. The summer camp is staged by the Public Security Sports Association (PSSA) in collaboration with Public Security Officers Club. PSSA Chairman said the summer activities aim to hone the students' skills and strengthen their spirit of patriotism through a cluster of diversified programmes

Commercial courts to open next month

Manama

Two commercial courts will be inaugurated and will start functioning by early September, said President of the Supreme Judicial Council and the Court of Cassation Chancellor Salim bin Mohammed Al Kuwari at a press conference yesterday.

"The courts will ensure speedy justice and boost

investors confidence in Bahrain's judicial and economic system," he added. Meanwhile, Al Kuwari denied any shortcomings regarding commercial courts, adding that the courts will have well-experienced judges. "The judges will be trained on conventional financial disputes through a training plan at the Judicial Studies Institute," he informed.

Leadership condoles with Turkey President

Manama

His Majesty King Hamad bin Isa Al Khalifa sent a condolence message to Turkish President Recep Tayyip Erdogan over the victims of terror blast in Gaziantep, yesterday. Prime Minister HRH Prince Khalifa bin Salman Al Khalifa; and Crown Prince, Deputy Supreme Commander and First Deputy Premier HRH Prince Salman bin Hamad Al Khalifa also sent similar messages.

They expressed their sympathy and wished the injured a speedy recovery.

Holiday for Indian Embassy

Manama

The Embassy of India will remain closed on Thursday (August 25) in view of *Janmashtami*, said a press release.

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